

Shri Gajanan Maharaj Shikshan Prasarak Mandal's,

Sharadchandra Pawar College of Engineering

Dumbarwadi (Otur), Tal: Junnar, Dist: Pune -412409

REPORT OF STUDENT GRIEVANCE CELL (SGC)

A.Y.2019-20

Semester - II

MINUTES OF STUDENT GRIEVANCE CELL

Date of Meetting

20/06/2020

Venue

Online

Time

: 11.30 am

Members Present:

Sr. No.	Name of the Member	Designation
1	Dr. Kharat Govind Ukhandrao	Principal - Chairman
2	Prof. Chinchole Mahesh Gokul	Member
3	Prof. Khatal Sunil Sudam	Member
4	Prof. Jadhav Sachin Zambar	Member
5	Prof. Mrs. Gholap Puja Sharad	Member

The meeting of Student Grievance Cell (SGC) was conducted on Saturday, 20th June 2020 at 11.30 am in online mode due to CORONA Virus pandemic. Following points were discussed in detail and following resolutions were passed.

Agenda

- 1) To view and take appropriate action against complains received in online or via telephonic mode.
- 2) Review of action taken against all the complaint received.
- 3) Arranging regular visits and surprise visits (raids) to the students residence locations.
- 4) A proper arrangement & execution of sanitization in the campus and at the entrance.

Action Taken

- 1) It is observed that only SPPU online examination related queries were received in the last semester. All queries were solved by College examination Officer, respective Head of Department and Class teachers. For the same college also formed the WhatsApp group. In the group all students puts their queries in the format given by College examination Officer.
- 2) Arrangement for sanitization at the appropriate places for staff and students is made for the future classes.