



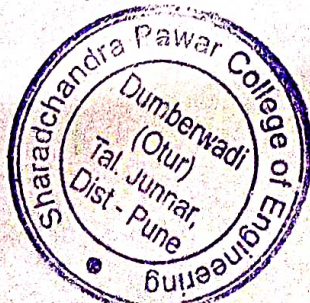
GRIEVANCE REDRESSAL COMMITTEE
CODE OF CONDUCT

Code of conduct is necessary to look into the complaints lodged and redress it is per requirement by grievance redressal committee in the institute.

1. An aggrieved student shall approach grievance redressal cell which has been set up in accordance with the provisions of the university grants commission (Grievance Redressal) Regulations, 2012 or any other regulations for the time being in force.
2. Grievance redressal cell will resolve the grievances of students and suggest to the higher authorities different ways and means to minimize and prevent such grievances.
3. The committee is to promote and maintain a conducive and unprejudiced educational environment.
4. The committee is a measure to develop a responsive and accountable attitude in the institute and ensure that there is no laxity in terms of fair-deal with the students and others.
5. The aggrieved student shall give a written complaint to the grievance redressal committee.
6. on receipt of any complaint shall refer the complaint to the grievance redressal committee, as the case may be, along with its comments within reasonable period of receipt of complain.
7. Post receipt of the complaint/application the committee will decide on the merit of case regarding scope of further discussion investigation and act promptly.
8. The Grievance redressal committee, as the case may be, shall fix a date for hearing the complaint which shall be communicated to the institution and the aggrieved person.
9. An aggrieved person may appear either in person or be represented by such person as may be authorized to present his/her case.
10. In case of any false or frivolous complaint, the ombudsperson may recommend appropriate action against the complaint.

Reporting to grievance redressal committee

1. The aggrieved student shall give a written complaint to the grievance redressal committee.
2. On receipt of any complaint shall refer the complaint to the appropriate Grievance Redressal committee, as the case may be, along with its comments within reasonable period of receipt of complaint.




PRINCIPAL

Sharadchandra Pawar College of Engineering,
Dumbarwadi (Otur) Tal. Junnar, Dist - Pune.